**Business Excellence Award - Small**

**1 – 10 Employees**

**Award Description**

Presented to a business that exhibits true business excellence. This business has advanced in economic and/or financial growth through sales/earnings and financial management. They excel in customer service, are a leader in employment creation, diversity and inclusion, seek to continuously improve employee relations, are prominently involved in community affairs and demonstrate a commitment to quality in their operations

Must be in business for more than 4 years. (prior to January 1, 2019)

**Award Submission Questions**

1. Please indicate your formal business/organization name. (Name you want recognized)
2. How has your business diversified, expanded in economic or financial growth over the last year? (January – December 2022)

**(20 points)**

1. In what ways does your business provide exemplary customer/client service?

**(20 points)**

1. What has your company done to create job opportunities and provide a progressive and positive employee environment with diversity and inclusion?

**(20 points)**

1. Outline the involvement that your company and its employees have in community activities that make Thunder Bay a better place to live.

**(20 points)**

1. Outline the processes and policies used by your organization to monitor quality performance.

 **(20 points)**

**Your Social Media Handles**

|  |  |
| --- | --- |
| **Facebook** |  |
| **Twitter** |  |
| **Instagram** |  |
| **LinkedIn** |  |

**SUBMISSION INFORMATION**

* **Maximum of 300 words per answer.**